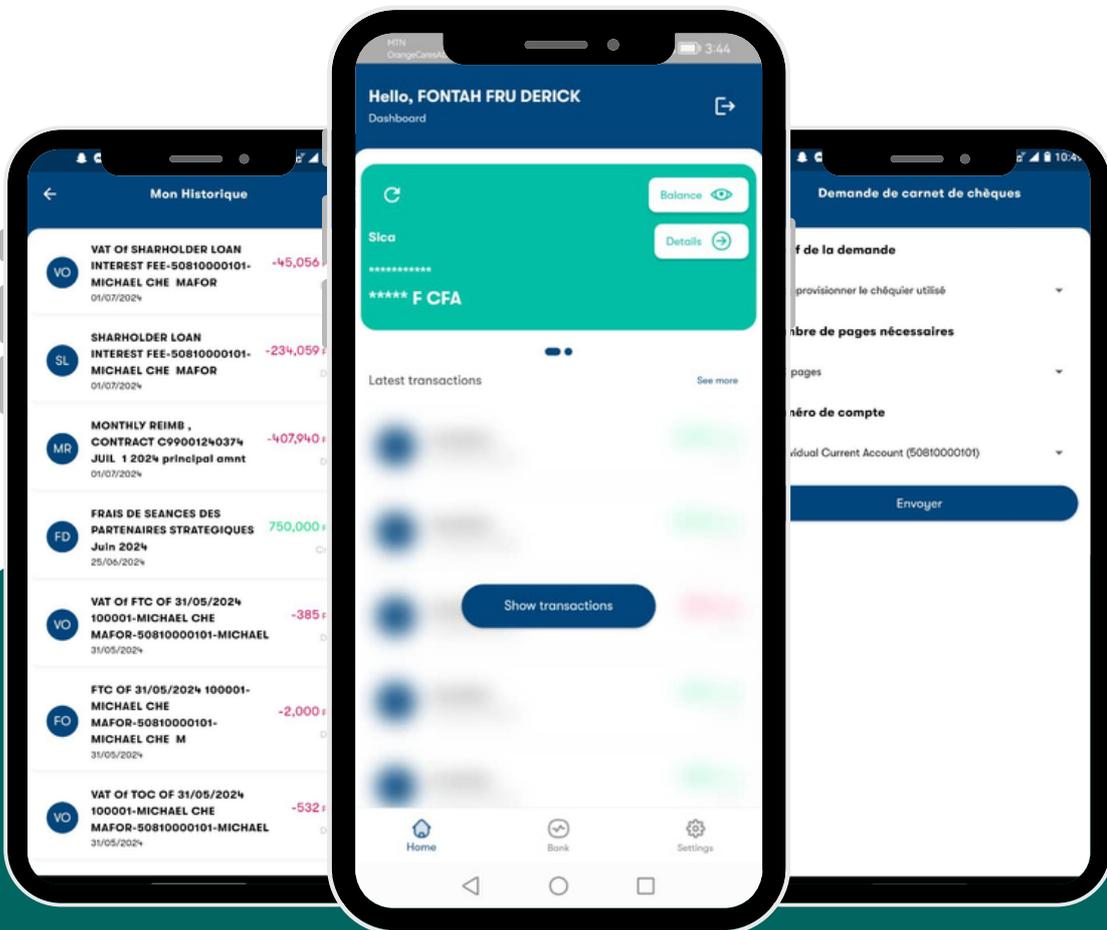


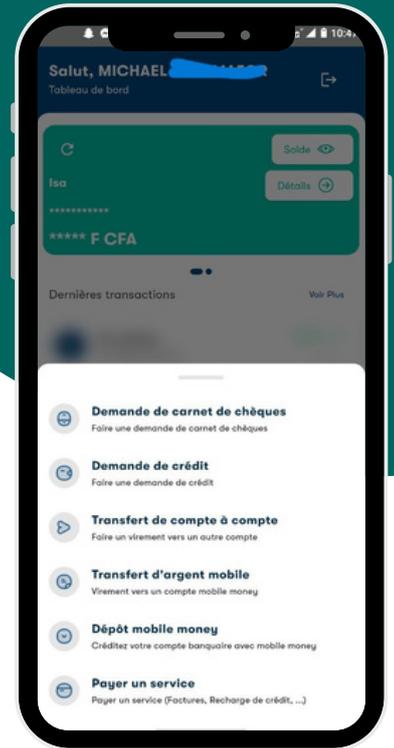
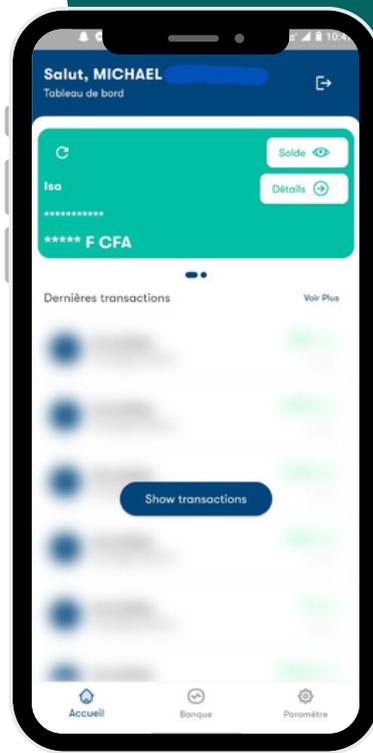


## DISCOVERING YOUR APPLICATION NGUSFIN MONEY



# SUMMARY

01- My advantages	p3
02 - My services	p4
03 - How to subscribe to the application ?	p5
04 - How do I log in to the app for the first time?	p6
05 - How do I view my accounts?	p8
06 - How to get a new checkbook?	p9
07 - How to make an account to account transfer?	p10
08 - How to make an account transfer to Mobile?	p11
09 - How to make a mobile account transfer ?	p12
10 - How to make an Enoe/Camwater bill payment?	p13



# My advantages

## DAILY EASE

No need to go to an agency for day-to-day operations, the service is available at any time.

## SECURE APPLICATION

Access to the application and validation of operations require the entry of a password.

## EASE OF USE

L'application est facile à utiliser avec une interface ergonomique et intuitive.

## INSTANT TREATMENT

No need to go to an agency for day-to-day operations, the service is available at any time.

# My services

---

01

Consult in real time the balance, the history of my accounts, my credits and checkbook requests

02

Make transfers national accounts account or to beneficiaries.

03

Monitor the evolution of my account balance

04

Order a new one check.

05

View my account history over several months.

06

Credit your accounts via Orange and MTN Mobile Money

07

Payment of Eneo and Camwater invoices

08

Top Up your Orange or MTN credit quickly and simply



## HOW TO SUBSCRIBE THE APP?

1

**TO ACCESS MY PERSONALIZED SERVICES, I MUST SUBSCRIBE TO THE APPLICATION IN A BRANCH OR REMOTELY.**

2

**AT THE AGENCY, WITH MY CUSTOMER ADVISOR, WHO WILL ASSIST ME WITH DOWNLOADING AND START-UP SERVICE**

À DISTANCE, EN TÉLÉCHARGEANT L'APPLI **Ngusfin Mobile** SUR LE STORE

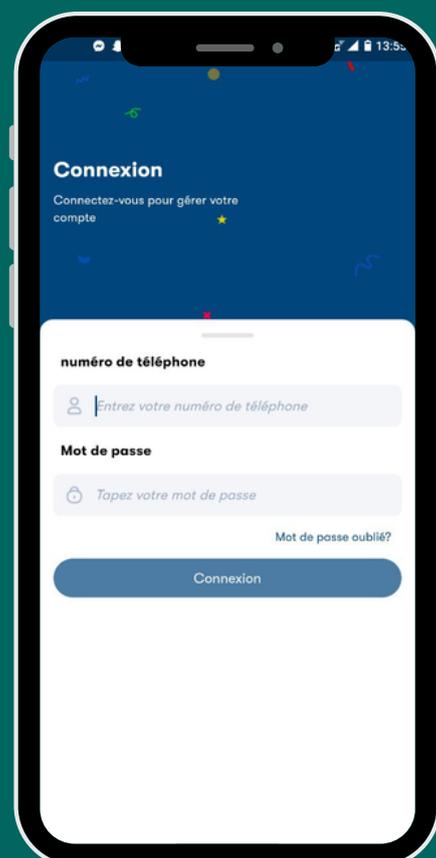
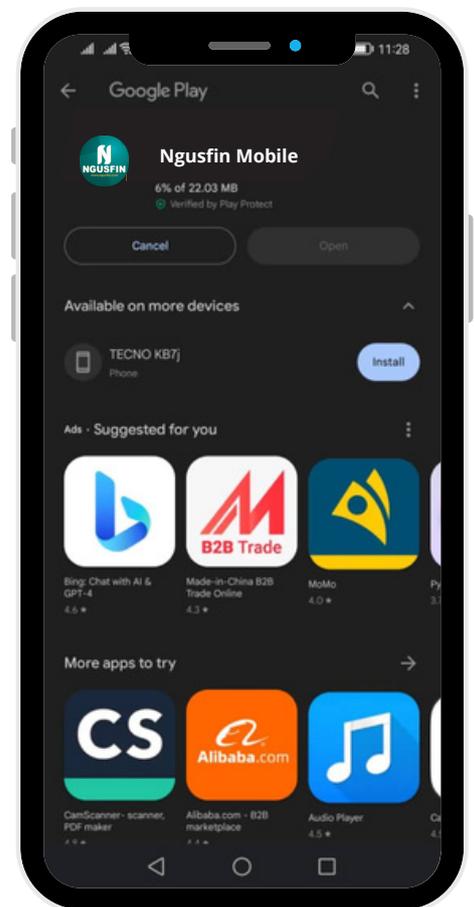


# HOW TO LOG IN TO THE APP FOR THE FIRST TIME

## STEP 1

I download the application from the Play store . He should search for it by name “**Ngusfin Mobile**”.

**Attention** : This is a one stop app for all Ngusfin subsidiaries



## STEP 2

First connection after downloading the application.

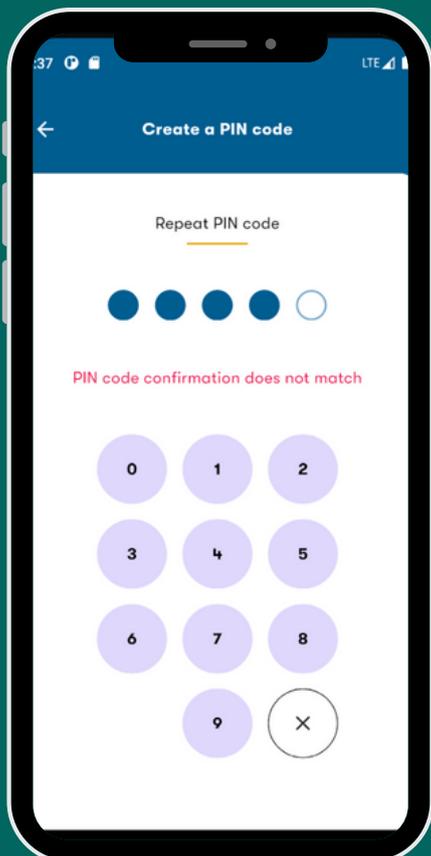
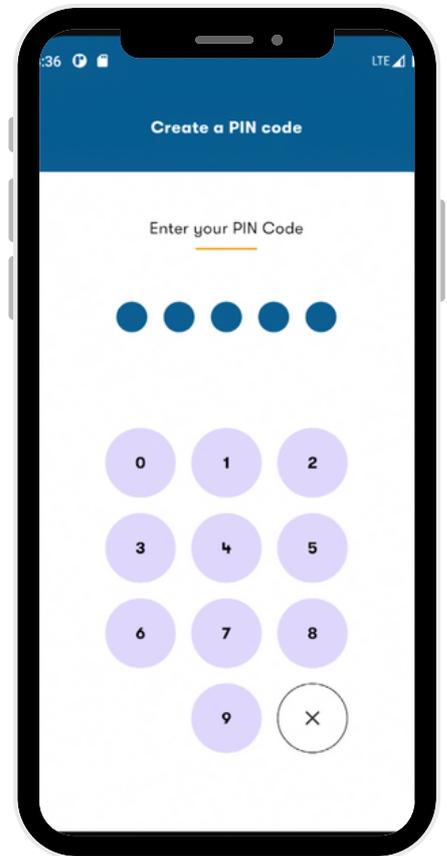
1 – I enter my login ID

2 – I enter my temporary password

## HOW TO LOG IN TO THE APP FOR THE FIRST TIME

### STEP 3

I need to Create a 5 digit PIN code. This code will allow me to validate financial transactions.

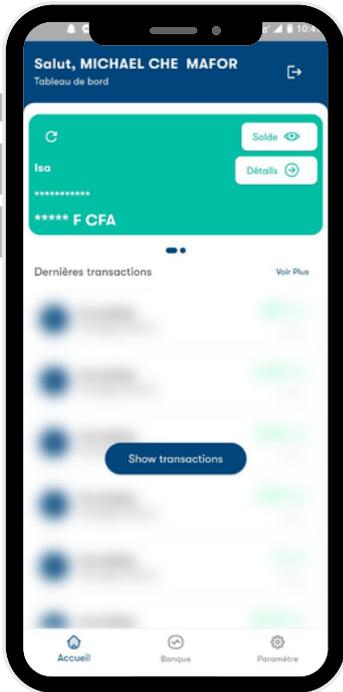


### STEP 4

I must confirm the PIN by entering the same code as on the previous screen

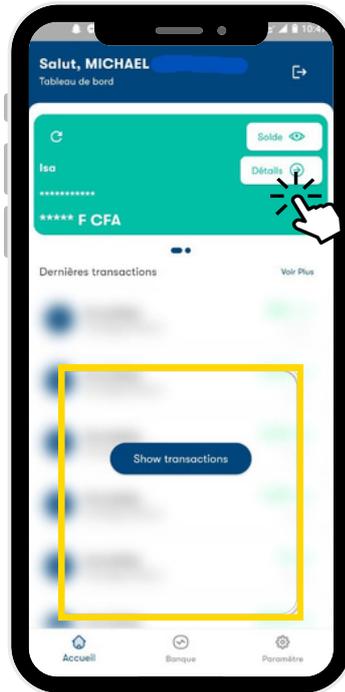
## HOW DO I VIEW THE HISTORY OF MY ACCOUNTS?

You can view the status of your accounts in real time. By clicking on the account you can have the details.



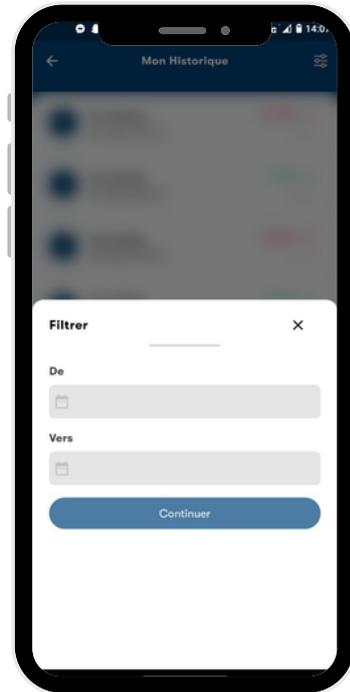
### STEP 1

I access the application home page



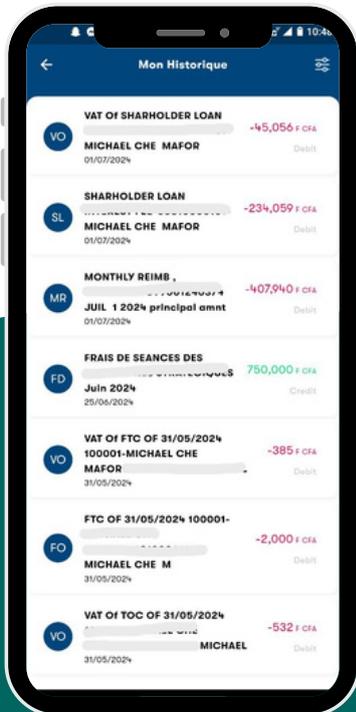
### STEP 2

I view my accounts and the latest transactions



### STEP 3

I enter a date range

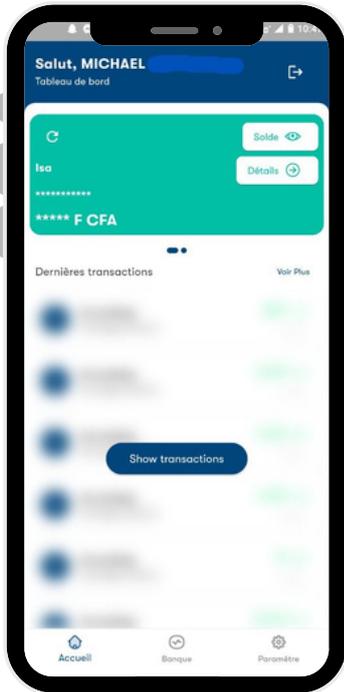


### STEP 4

I can see the detail of my operations

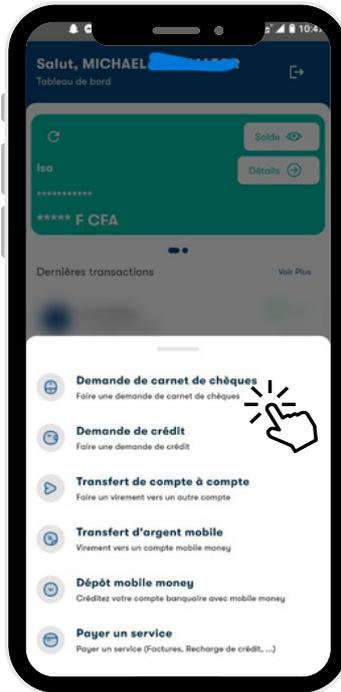
# HOW TO GET A NEW CHECKBOOK?

To order a new checkbook, follow these steps.



## STEP 1

I access the main menu



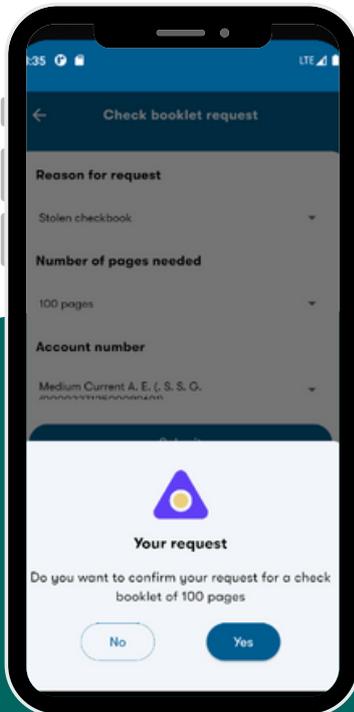
## STEP 2

I access the function  
Checkbook order



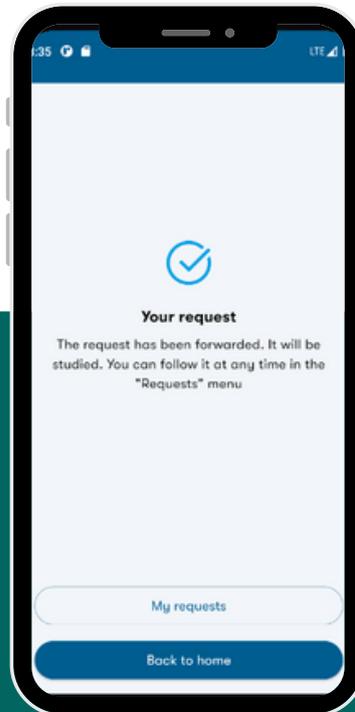
## STEP 3

I enter the information  
from the checkbook.



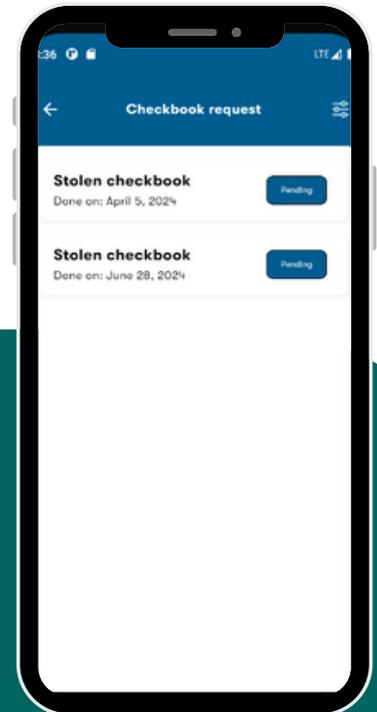
## STEP 4

I can view the details before  
validation



## STEP 5

I receive the confirmation  
message

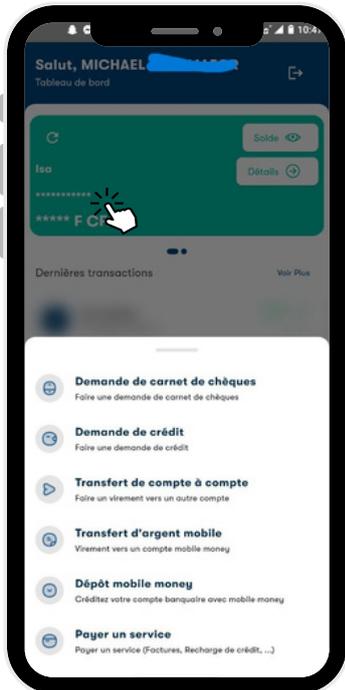


## STEP 6

I can view the history of my  
checkbook orders

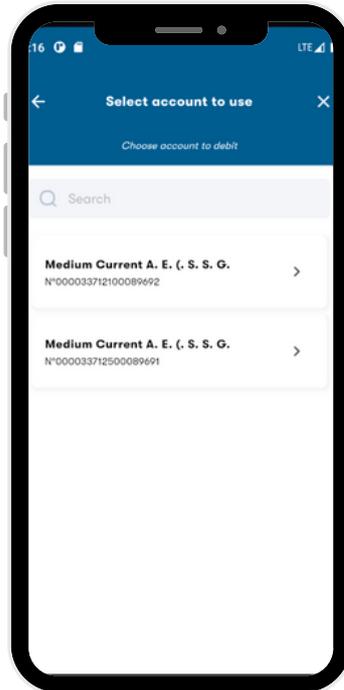
## HOW TO MAKE AN ACCOUNT TO ACCOUNT TRANSFER ?

You can transfer money to your account at any time or to a local third-party account by following these steps below:



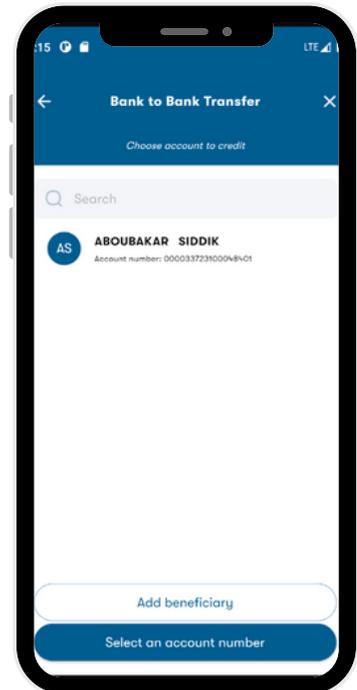
### STEP 1

I access the main menu



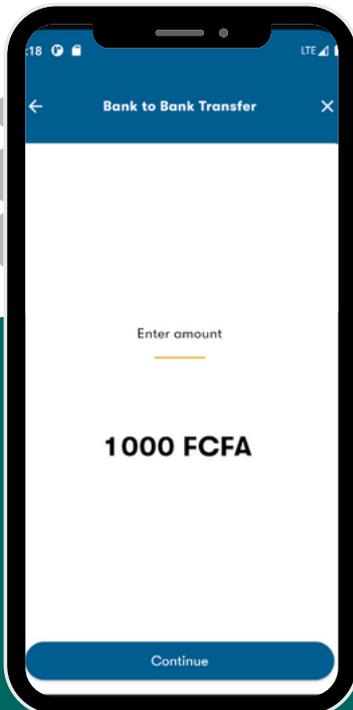
### STEP 2

I choose an issuing account



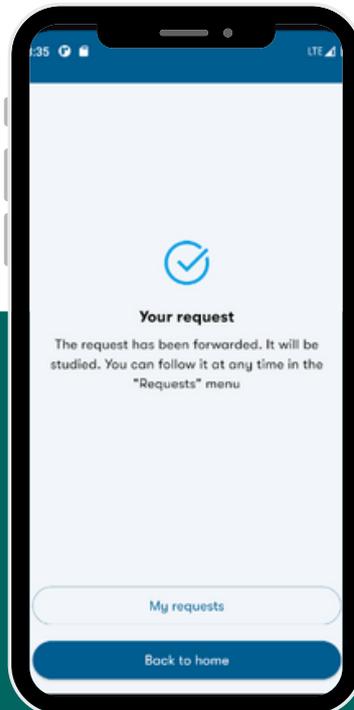
### STEP 3

I choose a beneficiary or I create one.



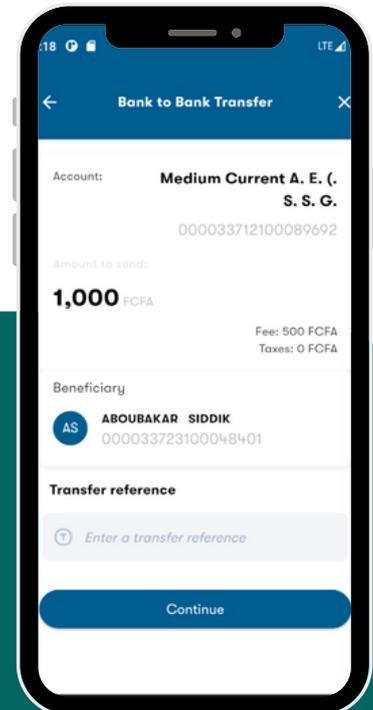
### STEP 4

I enter the amount



### STEP 5

I receive the confirmation message



### STEP 6

I enter the reason and validate with the PIN code.

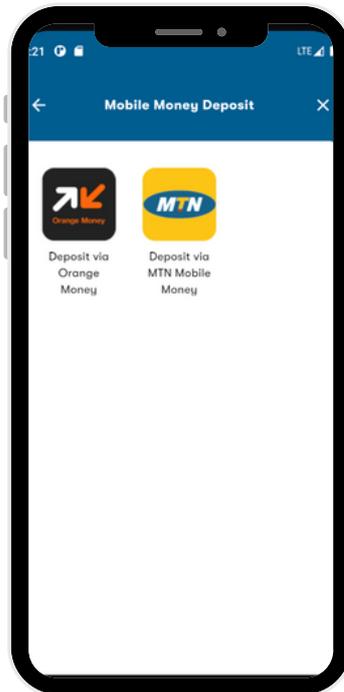
# HOW TO MAKE A TRANSFER FROM ACCOUNT TO MOBILE?

You can transfer money at any time to your Orange or MTN Money from your account.



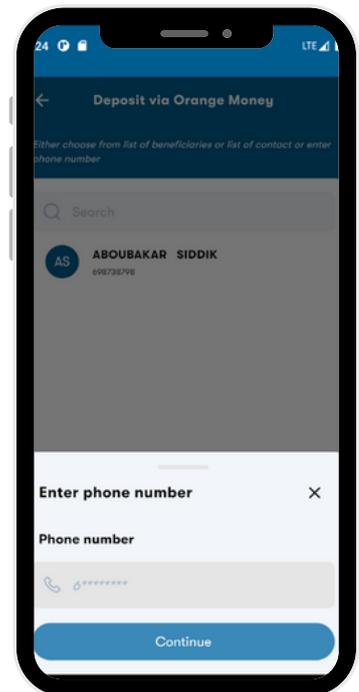
## STEP 1

I access the main menu



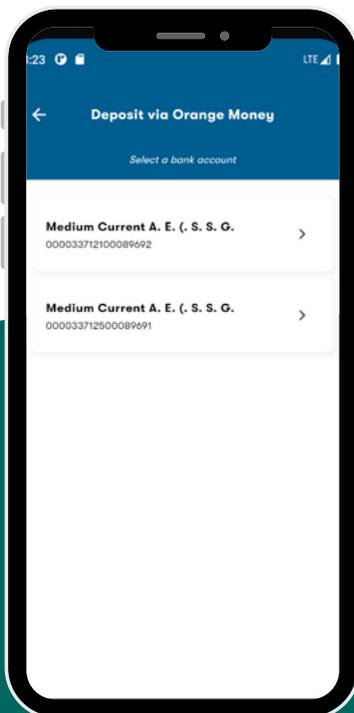
## STEP 2

I choose the operator



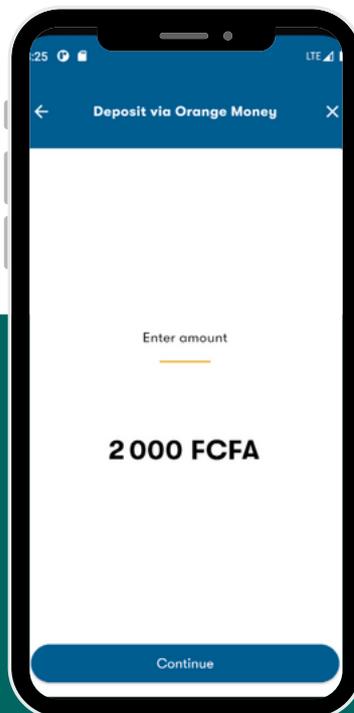
## STEP 3

I choose a beneficiary or I enter a phone number.



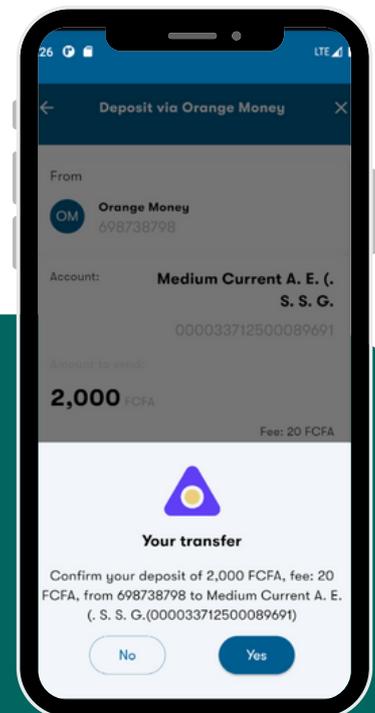
## STEP 4

I choose the sending account



## STEP 5

I enter the amount



## STEP 6

I enter the reason and validate with the PIN code.

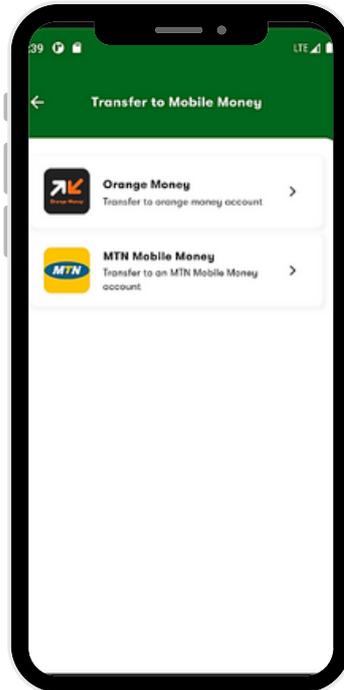
# HOW TO MAKE A TRANSFER FROM MOBILE TO ACCOUNT?

You can transfer money to your account at any time from your Orange Money or Mobile Money account.



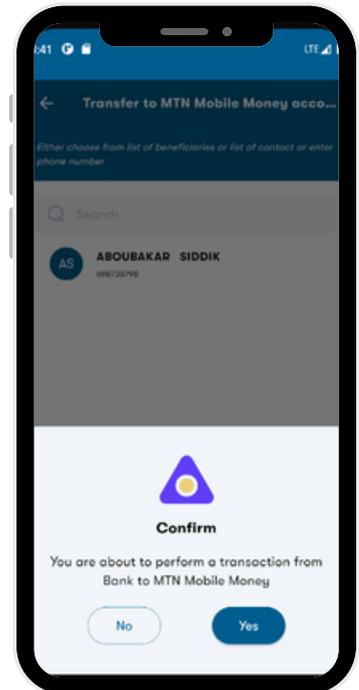
## STEP 1

I access the main menu



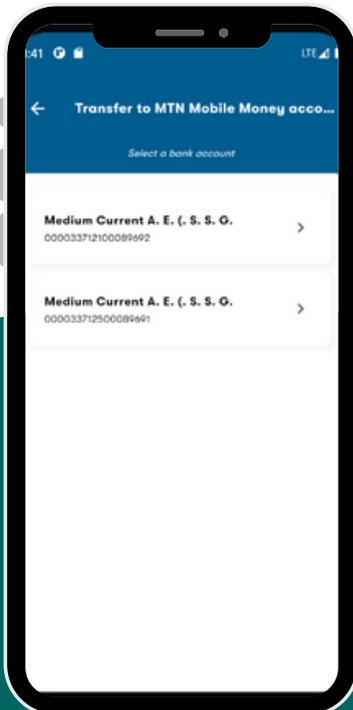
## STEP 2

I choose the operator



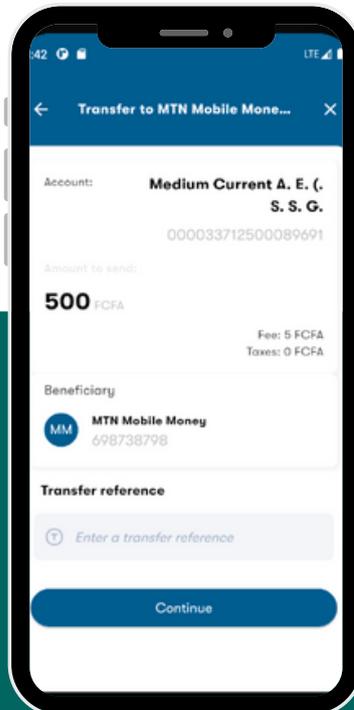
## STEP 3

I choose a beneficiary or I enter a phone number.



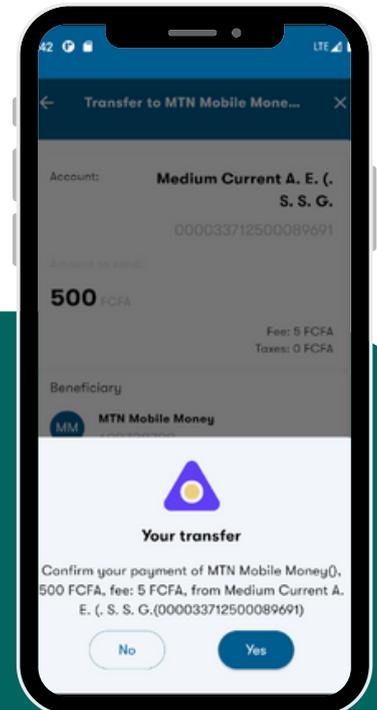
## STEP 4

I choose the sending account



## STEP 5

I enter the amount I check the details of the transaction

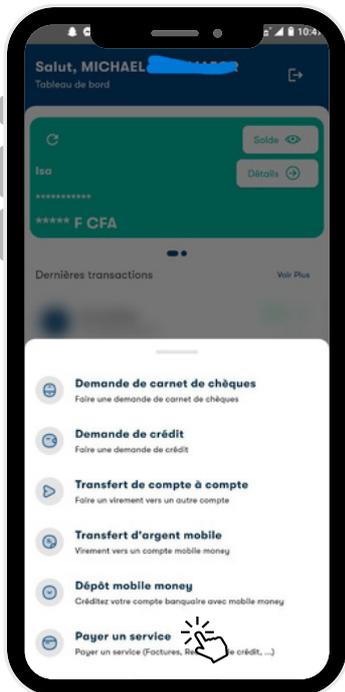


## STEP 6

I validate with the PIN code.

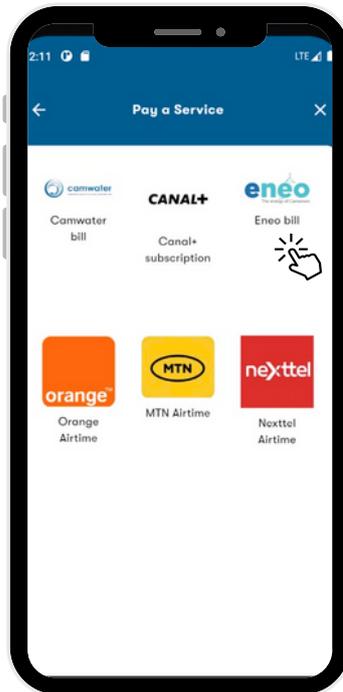
# HOW TO MAKE AN ENEO/CAMEWATER BILL PAYMENT?

You can pay your invoices via the application without ever going to an agency.



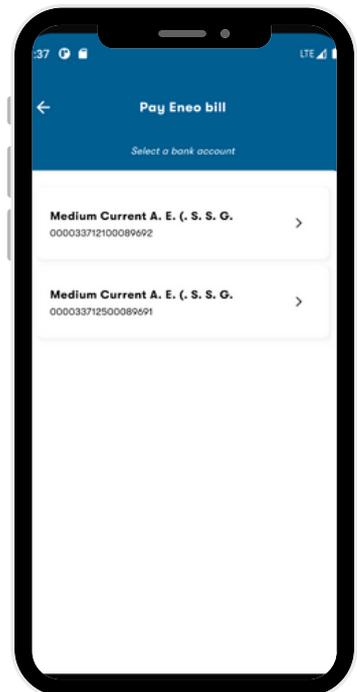
## STEP 1

I access the main menu



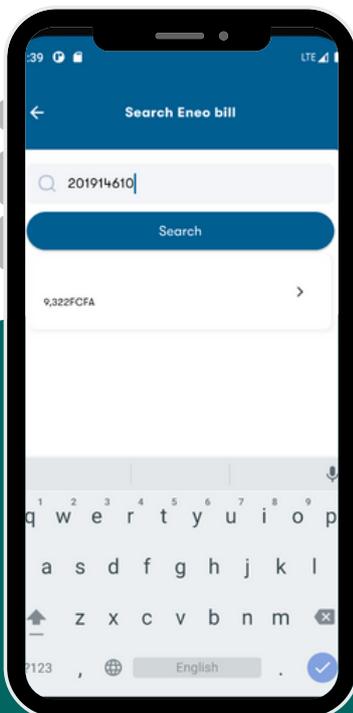
## STEP 2

I choose the operator



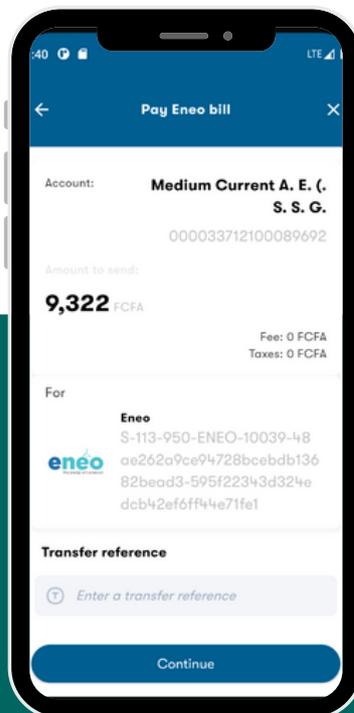
## STEP 3

I choose the account to debit



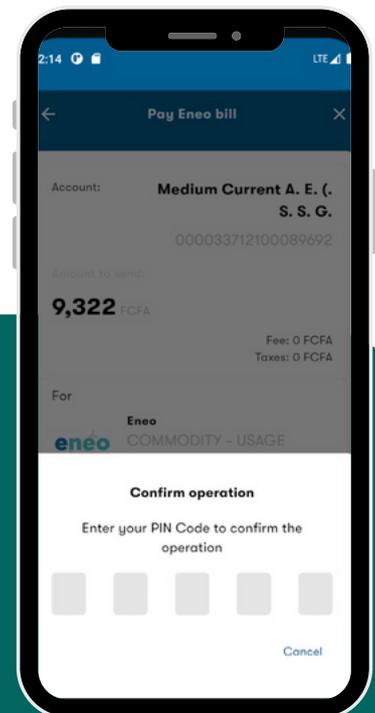
## STEP 4

I enter the contract number of the invoice (ENEO)



## STEP 5

I enter the amount I check the details of the invoice



## STEP 6

I validate with the PIN code.

